**Commonly asked questions….**

***Is there anything I need to do if I am planning to bring in a group of kids who are not mine?***

Before bringing in kids who are not yours, we suggest having their parents/legal guardian review our waiver before you bring them. They can do this on our website, [www.sawmilladventurepark.com](http://www.sawmilladventurepark.com). We can never advise signing a waiver for a child who is not your own, so having this process done prior to coming is very helpful!

***Do I need to review the waiver every time I attend the park?***

Waivers are good for 1 year.

***Can I wear socks from other parks?***

Sawmill Jump Socks are required in our park. Once purchased, they can be used for future visits.

***Do I need to purchase a pass to watch my kids jump?***

No, you are welcome to walk on the deck of the park to watch jumpers without purchasing a pass.

***I don’t necessarily want to book a party but am just going to bring in a bunch of kids. Can I reserve a table and bring in a cake?***

We do not reserve tables and don’t allow carry-ins unless you have a booked party. It is fine to bring in a group of kids and grab an open table, if available.

***What is all included with a paid admission?***

A trampoline park paid admission will give you access to all attractions on the trampoline court. Additional attractions, such as Virtual Reality and Ropes Course, can be purchased separately.

***Can I drop off my kids and leave?***

Children 14 and under should have an adult present while using our facility.

***Is there an age limit in the park?***

Children under 36” are required to stay in the toddler area during normal business hours. This area is gated within the park and has a nine-grid trampoline court, as well as a foam pit and climbing wall. It is ONLY for children under 36” and a pass is $9.00.

***What if I have multiple age children? Can they all jump together?***

The height requirement for the main court is 36”. If you have toddlers under this height, you would want to reserve them the Toddler Pass. The jumpers over this height would purchase a regular pass. The toddler court is located on the main court but is gated in. It also offers a visual to most of the main court. We understand this is not ideal for some families, but it is best for the safety of all guests. An adult watching the toddler in this area does not need to purchase a pass.

***Are there any height restrictions in the park?***

The only attraction, other than the toddler area, with a height restriction is the Stunt Jump. This has a minimum height restriction of 52”.

***Is there anything we should know before attending the park?***

We strongly recommend your family view our safety video before attending. It will prepare you and your kids for the safety standard we expect to be followed in our facility. It can be found on our website, as well as in the park!

***Can I reserve jump time before I come?***

You can make reservations online! When attending the park with a pre-purchased jump pass, you will check-in at the front desk and give the names of the jumpers on your reservation. Tickets purchased online cannot be refunded if you are late or do not show up. Waivers should be reviewed on our website before purchasing tickets online.

***Do I need to make reservations to use your facility?***

Currently we do require reservations because we often do not have availability for walk-ins. We will always take walk-ins if there is room! However, for the last several months this has not been possible. So please make a reservation!

***Is there a weight limit on the trampolines?***

Our trampolines have a weight capacity of 250 lbs. The smaller toddler court is 50 lbs.

***How does the Toddler Time on Friday’s and Sunday’s work?***

Children 4 and under are welcome to Toddler Time. $7.00 gains them access to the entire park from 10:30am-12pm on Friday’s and 9:30am-11am on Sunday’s. Parents are welcome to purchase jump socks for themselves to interact with their kids, however, they do not need to purchase a pass for themselves.

***Does the mini golf run similar to the trampoline park, where I can buy reservations online?***

No, the mini golf has a separate check-in process and it is first come, first served only. You can check in for mini golf at the mini golf shack located in front of the course, or inside the trampoline park.

***How does Virtual Reality work?***

Hologate VR operates as first come, first served! You do not need jump reservation to play VR. You can purchase a single play, or we have bundle packages, which offer savings. Plays are about 5 minutes, and 4 players can play at once.